**PEN-INTERNATIONAL EVALUATION FORM**

PEN-International Training: Support and Access Services in Postsecondary Education  
24-26 September 2007  
National Technical Institute for the Deaf, Rochester, NY, USA

For each item below, please check the response that best describes your opinion.  
Total responses- 6

<table>
<thead>
<tr>
<th></th>
<th>SA = Strongly agree</th>
<th>A = Agree</th>
<th>N = No opinion</th>
<th>D = Disagree</th>
<th>SD = Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The workshops were a very positive professional development experience for me.</td>
<td>100%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. The workshops covered an appropriate number of topics.</td>
<td>67%</td>
<td>33%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Most of the objectives and outcomes listed in the workshop schedule were achieved.</td>
<td>33%</td>
<td>67%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. The methods, materials, and technologies that I learned about this week can be used to enhance services for deaf and hard of hearing students in postsecondary education in Vietnam.</td>
<td>50%</td>
<td>50%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Based on the knowledge I have learned from these workshops, I will make some additions and changes in my work.</td>
<td>50%</td>
<td>50%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. I intend to review the materials from this training and review additional materials provided by the speakers.</td>
<td>50%</td>
<td>33%</td>
<td>17%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. The communication support (language translating and interpreting services) were satisfactory and I was able to access the information provided during the training.</td>
<td>50%</td>
<td>50%</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please comment on any of your responses above (refer to items by number):

#4- As they are too advanced for Vietnam for the current time.

#6- I am working in a bit different area.

Excellent.

Thank you very much for your participation and your feedback.
Please choose the top three workshops that you found to be the most helpful and beneficial:

Total responses- 18

<table>
<thead>
<tr>
<th>Workshop</th>
<th>Place a check to choose the top three workshops that were most helpful and beneficial for your needs.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PEN/NTID Overview (morning of September 24)</td>
<td>33%</td>
</tr>
<tr>
<td>Management of Support Teams (afternoon of September 24)</td>
<td>17%</td>
</tr>
<tr>
<td>Provision of Interpreting Services (morning of September 25)</td>
<td>11%</td>
</tr>
<tr>
<td>Provision of Notetaking Services (afternoon of September 25)</td>
<td></td>
</tr>
<tr>
<td>Provision of C-Print Services (afternoon of September 25)</td>
<td>5%</td>
</tr>
<tr>
<td>Coordination of services in smaller programs (morning of Sept. 26)</td>
<td>22%</td>
</tr>
<tr>
<td>Monroe Community College (afternoon of September 26)</td>
<td>11%</td>
</tr>
</tbody>
</table>

What did you enjoy the most about the three-day training?

- In general, the programs within 3 days are useful and impressive.
- The combination between lectures and tours around the school is very necessary.
- Have chances to observe how the school operates and learn new experience in organizing services for deaf people.
- The lectures and tour inside a classroom.
- I enjoyed the new knowledge and the working attitude/environment of the colleges/supporters/presenters.
- Attending workshops and class observations.

How could any of the workshops have been improved?

- Perfect.
- The workshops have been perfect.
- Everything is great.
- Provide materials the day before the presentation.
- Provide materials in Vietnamese.
- Provide materials in Vietnamese besides English.

What topics should be presented in future, follow-up training?

- The organization of different programs in the school.
- The evaluation of programs that are applying in NTID, whether a specific program is good or need improvement.
- Need a section in preparing the materials and how to organize, manage a school for the deaf.
- Need a specific lecture about organizing and providing services for deaf people both in school and society.
- Maybe the workshop on strategic planning and research.
- General picture of higher education for deaf students in the whole country of U.S.

Thank you very much for your participation and your feedback.
Thank you very much for your participation and your feedback.

Do you have any other comments or feedback?

- Thank you very much.
- I’m fully grateful to the supports and assistances, as well as information sharing by the teams from RIT, NTID, PEN, and the MCC. Thank you much for all!
- No (2)
- Everything is good. Thank you very much.
- No. Thank you.

Thank you very much for your participation and your feedback.