Thank you President Dugan—I appreciate the opportunity to address the Congress.

On behalf of President Albert J. Simone of Rochester Institute of Technology (USA) and RIT Vice President and Chief Executive Officer of RIT’s National Technical Institute for the Deaf, Dr. T. Alan Hurwitz, I bring well wishes for a very successful and productive Congress here in Finland. They have asked me to relay their admiration and appreciation for the outstanding job being done by the International Federation of Hard of Hearing People to improve the circumstances of hard of hearing men, women and youth around the world.

On a more personal note, Marcia, all the members of the Postsecondary Education Network International for People Who are Deaf and Hard of Hearing (PEN-International) and our sponsors, The Nippon Foundation of Japan, congratulate you on your tireless work with and for people who are hard of hearing. We would like to present you with the PEN-International wind breaker as a small token of appreciation for all your work.

Thank you so much, Marcia.